# Select your CareGiver. from our experienced staff You choose your Caregiver

At Visiting Angels® we know it isn't easy to make the decision to invite a caregiver into your home to provide home care. That's why our personalized screening system is designed to maximize your peace of mind. You'll have the

opportunity to interview any caregiver that we refer to you. We let you choose the caregiver you trust.

#### We recruit experience

You deserve to have a caregiver who is experienced in providing the services that are needed in your home. We don't believe in "on the job training"! Our caregivers have a strong employment history in caring for seniors and have reliable references from previous clients, agencies, religious and volunteer organizations, healthcare institutions, etc.

# Character counts

Visiting Angels® runs a comprehensive background screening on each new caregiver. However, we also emphasize intangible traits such as a caring personality. When you try our service, you'll be pleasantly surprised to see that at **Visiting Angels**<sup>®</sup>, character matters!

### You are in charge

You are in charge of everything. Because we are a non-medical agency and not a nursing agency, Visiting **Angels**<sup>®</sup> will not dictate to you what your schedule is to be (i.e. what time to wake up, when to bathe, meal schedules etc.).



You are the boss. Your schedule is our schedule! It is our job to adjust to your schedule and to keep you comfortable in your home.

# You can afford the best

Our home care philosophy is to never compromise on providing high quality services to your family. Our system allows you to afford a top quality caregiver. At Visiting Angels®, we keep our overhead low to avoid passing high costs to you.

In addition, we believe that our caregivers should be well paid and treated with respect. For this reason, we can attract and maintain the best quality caregivers.



### We anticipate your needs

You won't get "lost in the shuffle" with us. Some agencies simply react to calls from clients rather than anticipating your needs in advance.

We begin by reviewing your needs through discussions with family members and when necessary, with healthcare providers.

Our service coordinator carefully selects the caregiver with the necessary experience and personality that is best suited to the needs of each

client. Next, we arrange for the caregiver to visit your home so that you can participate in the selection process. After services begin,

we implement our

system of ongoing personalized contacts with your family to insure that the care recipient is receiving the best possible care.

## Our services include:

- Up to 24 Hour Care
- Assistance in Hygiene
- Meal Preparation
- Medication Reminders
- Light Housekeeping
- Errands and Shopping
- Joyful Companionship
- Affordable Hourly Rates
- Day/Night, Live-In/Live-Out Care
- Temporary or Long Term
- Weekends, Holidays
- Respite for Family Caregivers

### We respond after hours in fifteen minutes or less!

If you call a home care agency in the evening or on weekends, nothing is more frustrating than to receive an answering message and wait long periods of time for a return call.

If you receive a voice message when you call us, we'll call back within fifteen minutes. We're committed to serving your needs in the way that's most convenient for you!



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