Tricounty Homecare Inc, dba Visiting Angels is Honored with Reputation's 800 Award for High Customer Satisfaction

We set the gold standard for what it means to be customer centric.

Beaver Dam, WI February 14, 2023 – Tricounty Homecare Inc, dba Visiting Angels has been recognized by <u>Reputation</u>, a global leader in reputation experience management, with its 800 Award.

One of the highest achievements a business can earn, Reputation's 800 Award highlights those that put customer experience at the very core of their strategy and are driven by the voice of the customer to succeed.

Locations that win the 800 Award consistently collect, understand, and apply all feedback so that they can make data-driven decisions to ensure that the customer will have the best possible experience.

To determine 800 Award honorees, Reputation pulls a list of the Reputation Scores for every business location on the Reputation platform. Those that are honored will have achieved a score of 800 or higher due to their focus on high customer satisfaction throughout the past year.

"We congratulate Tricounty Homecare Inc, dba Visiting Angels on its dedication to prioritizing customer satisfaction over the past year, as evidenced by the 800 Award honors given to their [number] of locations," says Dave Mingle, Global Head of CX at Reputation. "Strong customer experiences are at the core of consistent business growth, we are thrilled to see that Tricounty Homecare Inc, dba Visiting Angels is committed to listening to and taking action on customer feedback to make meaningful improvements."

The Reputation Score is a proprietary tool that measures review sentiment, volume, spread, recency, response, and length, along with brand reach and health, social engagement, business listing accuracy and search impressions.

For more information, please visit reputation.com/800-award.