



SENIOR HOMECARE BY ANGELS

**SERVING ALL OF MERCER
& BURLINGTON COUNTIES**



Client Testimonials

I absolutely recommend the Visiting Angels of Mercer County to anyone looking for, or even considering, in-home assistance for themselves or a family member.

Finding in-home assistance is not something any of us does regularly, or really plans for, until it is needed. The most comforting thing I received from Visiting Angels was the fact that they set up care, and provide care, all of the time.

Every concern that I, or my parents, raised to the Visiting Angels staff was addressed with care, compassion, and confidence because Visiting Angels has dealt with every challenge before. They have the people and systems in place to meet the needs of anyone that just needs a little help managing their day.

Even if you are just considering getting some in-home care, call them. They will apply no pressure; they will answer your questions; and they will be there for you when YOU decide you need their help.

—**JOSEPH R, LAWRENCEVILLE, NJ**

The aides that have been visiting with my mother have been wonderful. It gives my family peace knowing there is someone keeping my mother company when we can not. She truly enjoys the company and the help around the house.

—**KIM G, PENNINGTON, NJ**

Visiting Angels have helped us through the last six months. I don't know how we would have made it without their support. Our father passed [in January] and our Mom suffers from Alzheimer's. True angels on earth. Thank you, Visiting Angels, from our family to yours.

—**LISA B, BEVERLY, NJ**

Responded quickly and always there to answer my questions. Always friendly and helpful.

—**KAREN O, WILLINGBORO, NJ**

We were very pleased with the aide my mom, 96, received from her Visiting Angel as she recovered from hip surgery.

—**VITO T, SOUTHAMPTON, NJ**

Excellent support across the board. The team took a personal interest in our situation and worked with us to find the best solution for our family. We had a great experience and will continue to use Visiting Angels to meet our family's needs.

—**DIANE L, MOORESTOWN, NJ**

The whole team at Visiting Angels was so responsive and sensitive to our situation. I felt at every moment that my Mom and her well-being was their number one priority—they really cared!

—**SHARON S, LAWRENCEVILLE, NJ**

We have been using Visiting Angels for my dad. It has been really good. The caregiver is really good with working with my parents as far as their temperament and what not. She just does a good job handling that. She helps with my dad's showering, dressing and meals. She also takes care of laundry. Dad seems very comfortable with her. He is not one to talk much, but he is not complaining, so that's good.

—**KIM K, RIVERSIDE, NJ**

My mother was not particularly accepting of the help and friendship offered by Victoria, her visitor. Mom is very independent and couldn't understand that she needed the help. Both the office and Victoria were very patient with her and I truly

felt as though they treated Mom not as a patient, but as a family member of their own. There was one blip, but it was handled swiftly and professionally.

—**MARK S, HOPEWELL, NJ**

I wanted to send a note to thank you and your team for the wonderful care that Visiting Angels provided for my mother. For the last 3 years, Visiting Angels has been a valued and indispensable partner to our family. As you know, her condition has deteriorated to the point where we decided that we need full-time nursing care in the home. I'd like to take this opportunity to share with you how much [Care Coordinator] Michelle B has meant to us. Michelle has been the most pro-active, caring and professional support that I could have imagined. It has truly been a pleasure working with Michelle (sometimes in difficult and emotionally fraught conditions). I can't imagine having gone through this journey without Michelle's support and guidance. She is a truly valuable asset to your team. As I said to Michelle, we will certainly be contacting VA if the situation changes or if we need additional caring support. In the meantime – again, please accept our family's thanks for all of the support that your team has provided over the last few years.

—**DIANA B, LAWRENCEVILLE, NJ**

Despite a rocky start we have been very happy with the service provided by Visiting Angels. Our first aide was not a good fit and just left without a replacement. We were 24 hours without an aide. The second and third aides have been good fits. The second aide was placed during the pandemic and was forced to stay for an extended period of time because of the pandemic. She was a great help for our family and despite a very difficult time performed her job very admirably. The third aide is a delight she is very amicable and fits in with the family very well. My mom can be difficult as she does not believe that she needs an aide, but her dementia and poor balance dictate otherwise. Thank you so much for helping us to keep our mom at home. Without your support we do not believe that it would have been possible.

—**CAROLYN M, MOUNT LAUREL, NJ**

I'm very grateful for all that Visiting Angels has done for Mom and me. Visiting Angels is a caring, responsive, professional organization. Their caregivers are excellent. As we all know, everything doesn't always go smoothly. Visiting Angels has always been there for me to get back on track quickly. I appreciate the entire staff—the caregivers, the office, the clinical staff and ownership—I've interacted with all of them. I recommend Visiting Angels!

—**ROGER M, MOUNT HOLLY, NJ**

We used Visiting Angels for my father-in-law after he had several strokes. The care was excellent and support from the office was exceptional. Without their help he would not have been able to stay at his home for as long as he did. Even though he is now in assisted living they still call on occasion to see how he is. That made it clear that he was important to them as an individual and not just a client.

—**BUDDY H, PENNINGTON, NJ**

My elderly father came to live with us 2 years ago and we hired VA 12 hours a week. The woman assigned to Dad is now in his words "my best friend." She is a fantastic companion and carer. The quality of Dad's life is so greatly enhanced by her place in it. And it's been a great relief to us to have her support.

—**LONG TERM CLIENT, LAWRENCEVILLE, NJ**

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We had hired Visiting Angels. We had an aide, Victoria, for seven weeks. It was wonderful. I couldn't ask for a better group of people to work with. My dad had just come out of a rehab, so Victoria helped basically getting his meals for him, helping him bathing, getting around the house, and making sure he wasn't going to get into trouble. She also went to the doctor's appointment with us to help me with him. She did anything and everything that my dad needed done. He was not comfortable at first because he has been a widower and it was unusual to have someone in the house; however, after a while, they got along quite well. They knew what was needed done, and they did well. They were wonderful.

—**WENDY B, EWING, NJ**

My friend has been using Visiting Angels for two years now. They gave me a new aide, and it is wonderful. It is working out very nicely and I'm very happy. They have been very accommodating. They are really answering my calls and making sure that I get the services that I needed as a client to them. My caregiver is here Monday through Friday, 8 a.m. to 4 p.m. She administers the pills, she washes the clothes once a week, she gives my friend a shower, she does puzzles with her, she works with her and tries to get her to move a little bit, and she does breakfast and lunch for her. I'm very happy with their services.

—**PAM C, MARLTON, NJ**

Visiting Angels' services are much needed in this century when the population is living into their 90s and 100s. My family has been fortunate to have used your services twice in the last 5 years with wonderful results. Being a nurse, I hold high standards and I was pleased to see you adhere strictly to HIPAA when handling all problems and questions with the utmost professionalism. Unfortunately, this has not been my prior experience with competing companies. What stands out most for me is the respect you extend to your employees. Thank you. Joel, our most recent aide, cared for my 97-year-old father, WWII/POW, with the utmost respect. My dad can be very moody and extremely hard to deal with because of Post-Traumatic Stress Disorder and his recently diagnosed paranoid dementia. From the beginning, Joel threw his whole self into the process of understanding my dad's personality disorder and creating a care plan to better adapt to my dad's uniqueness. Joel kept the family informed about any problems he was encountering. He also was not afraid to show us he did not have all the answers and was willing to learn. He is a truly gifted and dedicated aide. Joel's next clients will be lucky to get his special style of care: patience, calmness, and a positive encouraging style. I would be happy to provide references for Joel and Visiting Angels.

—**WENDY T, CHERRY HILL, NJ**

Visiting Angels were very good. They were excellent. They helped my father with activities of daily living, and they helped him do his exercises from physical therapy and occupational therapy. It was terrific. Billing and scheduling were easy, too. The people that they send were wonderful. They became part of the family.

DK, HAMILTON, NJ

We have been using Visiting Angels for my mother. We have them for about a year now. It is very positive. However, it seems that most of the in-home care professionals do not drive, so that has been an issue. Other than that, the care has been good. We are very satisfied with the process and the situation. They are helping my mom with her personal maintenance. They help her dress, they keep her clean, and they make sure that she walks properly and that she doesn't fall. They do light housekeeping in the house, in the kitchen and in her bedroom. They feed her, they make her meals, and they make sure that she takes her medicines. Also, they take her to the church and they take her to the hairdresser. My mom is very comfortable with them. Billing is on time and scheduling is good.

DB, LAWRENCEVILLE, NJ

Ebony and Regina were excellent caregivers to my dad! I am truly grateful for their compassionate help and support during the last days of his illness. Visiting Angels has always been my go-to resource for help with my dad and, as always, I was not disappointed. Many thanks to you and everyone at Visiting Angels for making a terrible situation a bit better.

DEBORAH P, HAMILTON, NJ

We hired Visiting Angels for my mom. It was excellent. The aide that they had come was really good. I had good communications with the lady who did the scheduling. I have also suggested them to other people that I know. The aide that was coming was just spending time with my mom being here, making sure she was safe because

she was in a wheelchair and helping her bathe and changing her bed. When I called them, they went over and above getting someone to come to my mom. It was over the holiday, and it was last minute, so that was really excellent. The lady who did the scheduling worked really hard to find somebody with pretty short notice. They did an all-around excellent job.

TROY F, PEMBERTON, NJ

We hired Visiting Angels for my mom. We had them for a month. They were very nice and I had no problem with them. They were very good. My mom needed help with dressing in the morning, and they did all that. My mom was very comfortable, and they were very nice to her. Billing and scheduling were fine. It was an automatic pay. It was fine; we have no problem with them. They were very good. The woman who used to come every day was very prompt and helped my mom quite a bit when she was home.

JOANNE C, HAMILTON SQUARE, NJ

My mother passed away in late April following a steady decline in her overall health. Now that the whirlwind of activities surrounding her services and paperwork have subsided, I find myself reminiscing about her final years. And certainly, Visiting Angels comes so endearingly to mind. I'm thankful to Visiting Angels for all they did to make my mother's life at home so warm and enjoyable. We will never forget the professionalism of the staff and the caring expertise of the aides who provided assistance with her daily living. It was a pleasure to work with Visiting Angels and I am thankful for all the assistance they provided, to mom, to me and to our family.

HOPE H, MARLTON, NJ

I called several agencies on a list from the Rehab center. Visiting Angels was very responsive; we talked; we set up for the Director to meet the client, my wife, who was in Rehab. Visiting Angels was very accommodating on setting up the terms and providing the live-in person in a timely fashion. The live-in assist person fit in immediately and provided much needed personal care help, safety, meal preparation, and light pick-up/cleaning. She was efficient, accompanied us on outings, and certainly was present as my wife transitioned from wheelchair to walker to cane and increased self-sufficiency. Communication w/ the care giver, with the billing department, with the director have been easy, flexible, helpful, and professional. The time period for care was approximately four weeks and absolutely worthwhile.

DWIGHT L, TRENTON, NJ

I have Visiting Angels for my husband and it's working out so well. The caregiver stays from eight in the morning until ten at night, and she helps with bathing, dressing, and transferring him to the commode. The caregiver is caring and professional.

GRACE, SENIOR HOMES.COM

I chose Visiting Angels because they were on the ball when I left messages. They immediately called back and answered all my questions adequately. In a good way, I didn't feel that I had to track people down. They provided my mom with an in-home care provider. We had one caregiver. She was attentive, kind and listened well to instructions and requests. The billing and scheduling of caregiver went fine too. It was very easy to work with the company. I was stressed out because it was a difficult time and they made it very easy and straightforward to work with them.

BONNIE M, EWING, NJ

We went with Visiting Angels because they were recommended, and they work well with VA. We've had very good experiences with them. Right now, they provide light housekeeping to my mom. They give her lunch and companionship. I really like Claudette, her caregiver. She keeps mom active. She's very caring, very sweet, very knowledgeable and picks up certain things. My father recently passed, and she noticed some things right away and acted on it which gave us some comfort knowing that they're being well taken care of. There was another guy who worked for us for a while. He was EXTREMELY good too.

KAREN V, MARLTON, NJ

We had Visiting Angels for my wife so that someone was there to assist her when she needed it. They provided us with an in-home person to try to communicate with her, and there was also a nurse who came one time. They were both very good even when my wife wasn't very cooperative.

—**LOUIS, BURLINGTON COUNTY, NJ**

I have an aide named Fannie, from Visiting Angels, who is very good. She's here five hours a day. She makes my coffee and lunch, helps with a little bit of exercise, helps with the house when my wife is at work, and takes me outside in a wheelchair when

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the weather is nice because I'm unable to do a lot of walking. I'm on oxygen so she also makes sure I'm okay on that. She is very kind and goes out of her way to check on me and leaves me little updates if anything she may be concerned about. She is very considerate and a very competent person. When she's unavailable (and in the beginning and before they got somebody for me on regular schedule), I had several others and they have been excellent too. For example, we had a dog. They were very good with the dog. They put her in the yard when required, and very helpful with a few little bit like taking care of the room and the house—things that I cannot do. But Fannie is much above than the others in taking care of me. Visiting Angels is very good. I have no complaints.

—**JACK, COLUMBUS, NJ**

We had a previous care agency that we had gone with that was recommended by the doctor's office that didn't work out. They were sending us people as old as my mother is and they couldn't lift her because of their age. My brother and I looked online and the thing that struck out the most with Visiting Angels was that they offer companionship as well as care—because that was a big issue. We wanted someone to be with her and provide her with stimulation. Ophelia has been with us for 9 years. She actually cares for my mom as she does to her own mother. They seem to have some symbiotic connection, five times now that someone else might not have picked up on certain cues. She would say, 'Oh I need to check on her' and my mom has gotten sick on bed. It's weird but she REALLY cares. It always worked out well. We got very lucky with the caregiver that we have. The office will give me a call to let me know who's coming when Ophelia's taking a break. So they're good about that, too. Every two months, a nurse will come out and review everything and make suggestions, so that's a nice feature also.

—**DIANE, LAWRENCEVILLE, NJ**

Visiting Angels were wonderful. Jamison was a wonderful caretaker. My uncle was really fond of him. The caregiver treated him very well. They helped with basic in-home help like bathing, feeding, getting him out of bed, and whatever was needed to watch my uncle so his wife could go and run errands. The whole staff was also always very informative and followed up when he was not doing well. We were very pleased with their whole service. We had no issues with Visiting Angels because everything was fine.

—**HEATHER, LAWRENCEVILLE, NJ**

Terry and Anita were our two live-ins for my mom. They were both good. They provided 24 hour care for her. They helped with cleaning, bathing, clothing and making breakfast, lunch and dinner. Terry was very good in keeping the house clean and making meals while Anita did her best to keep the house, but she had to help my mom a little bit more. My mom will not let her sleep and she's tired. We understood that. We were happy with them. We did not have any complaints.

—**RICK, BROWNS MILLS, NJ**

We are so happy that we decided to use the services of the Visiting Angels. We were impressed with the care, compassion, and efficiency to help us through this challenging time with our mother. The caregivers you chose for us: Alvail, Jade, Nja, and Veliannie, were absolutely wonderful, caring women. Caregivers, like these women, are not given enough credit for being in this highly needed profession. The are certainly 'Angels' to our loved ones and the family members as well. Our gratitude and appreciation to you all.

—**JAN F. AND FAMILY, BURLINGTON, NJ**

My mother is now 86-years-old with many back problems. After my mother's stay in a rehabilitation center for 2 months, we needed someone to be able to help us out with mom's care. Visiting Angels has been just that! Each Angel that we've had for Mom has been nothing but kind, caring, and pleasant. There is one Visiting Angel who has been with Mom 2 days a week now for months; her name is Sue. Sue is one of the gentlest, kindest, most caring people anyone could have asked for. Sue has also become our family's good friend. She is the best!

—**SUSAN, BORDENTOWN, NJ**

We were very distraught with what to do with mom because we're trying to keep her at home as long as we possibly can. Being by herself, the depression was starting to set in. Her mood was very low, so to speak, and she was very lethargic. I live an hour away, so I try to make it whenever I possibly can, but because of the distance, it's very difficult. When we did get the approval for it [Visiting Angels' Veterans Program], Visiting Angels started coming in 3x a week. Nieces and nephews that have just recently visited her have all said that they saw a big difference in her outlook

and attitude—she smiles and is more attentive with everybody. [Having Visiting Angels] has done a 180 turn for her. The staff has been phenomenal. Ana is the supervisor, and she has been on top of it. If any changes are made, she's on the phone with me. She's really quick to call me to let me know if anything's happening, like if somebody is running late or if somebody is early. I mean, she is on the ball with anything and everything! Lakeya is the caretaker that is coming and helping with my mom. She has been a true blessing to have. Mom loves having her there to chat with her. She's bonding with her, which is a great thing to see. Lakeya is a sweetheart. They [Visiting Angels] are really on top of communication, which is a real big thing; that was the main thing that I was looking for—somebody who's going to be steady, and somebody who is going to communicate. I will definitely give them 5 stars with some plus signs!

—**DEE, WILLINGBORO, NJ**

I would like to share our experience with Marie B, our Visiting Angels' home health aide. Marie has been working with us for some time now providing home health care services to our mom. Marie is extremely punctual, has a joyful spirit and a positive demeanor with an attentive approach in her one-on-one dealings with our mom. Marie is organized and thorough in performing tasks and is willing to help out in any way she can. In addition to assisting our mother with bathing, transitioning around the house, helping her get dressed each morning, fixing her breakfast and lunch, she has also helped with wash, cleaning the house including bathrooms, made beds and taking our mom outside for supervised walks. Marie is a consummate home health aide one who is conscientious, taking pride in all that she does. Our mom appears to be regaining strength and is now able to do more on her own. We will miss Marie and wanted you to know she has been an angel to work with and a blessing to our mom and family. We would recommend Marie to others as her work integrity and kind persona make her the valuable home health aide any organization would be grateful to have. Visiting Angels' staff has been wonderful and I continue to recommend Visiting Angels' services to others.

—**MARIA M & FAMILY, EWING, NJ**

Generally speaking, it [Visiting Angels' service] was good; everything was fine. They treated us very well...even the owner came down and talked to us about an issue that arose in the beginning. He was wonderful, kind, and helpful. People who came were very good, very caring, and very helpful.

—**FRANCIS S, CINNAMINSON**

We have been with Visiting Angels since January [several months]. They're terrific. They provide a health aide for mom; we always refer to her as God's gift. She is wonderful. She does housekeeping, makes sure mom has an exercise sheet, and makes sure mom does the exercises, like walking every day. If it's bad weather, they just walk in the hallway of the five-story building. She does the laundry, too. She was hired with specifications [of what] we needed, and she does exactly what you ask her to do. If there's any trouble that might be happening with my mother, the lady [our aide] and I text back and forth and sometimes she calls, too.

—**NANCY, LINDENWOLD, NJ**

After nearly 20 years of caring for our son full-time, our family decided, with much concern, to find assistance in managing his care. We had held off for so long, worried that he would not receive the same level of concern and care from "a stranger." Then—we met Dee [our aide]. We can't believe the perfect fit! Her level of care, gentleness, precision, and kindness is exactly what we prayed for. She's practically family. We are so grateful and also pleased that Visiting Angels takes the time to make sure all their 'angels' are as wonderful as Dee.

—**KRISSA & PETER L, MEDFORD, NJ**

We only used Visiting Angels a few days for my mom's care. Patricia [our aide] was wonderful to my mom—very caring, helpful, and concerned about her well-being. The office staff was great and very helpful, especially Ana. Thank you all for helping us get through some very difficult days. We would definitely recommend Visiting Angels.

—**MARY P, HAMILTON**

This was our second or third time using the service, and Visiting Angels was fabulous this time around. They've been as usual, but more so, and very flexible. My mom's needs have been evolving from day one and they gave us very high quality people for three shifts. As soon as my parents no longer needed the full complement of people, they gave us a very quick turn around on it. They've been great. It's really been a great service and a great help to the family. They did a variety of things for my mom.

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She was incapacitated due to a shoulder fracture. She wasn't able to use her walker which she normally had, so she needed someone constant to be with her. The caregiver helped and guided my mom while she was walking, helped her with her bathing and dressing, made different meals, went to the doctor, and all those kind of services.

—**DEB, HAMILTON, NJ**

We're having a very positive experience with Visiting Angels. They have been nothing but a pleasure to work with. They're very cooperative. The young woman that comes to our home is a real sweetheart. The young lady comes out two mornings a week and spends about four hours with my mother-in-law. She helps bathe her, makes her breakfast or lunch, keeps her company, and does a little bit of exercise in between—like get her up to walk in her walker and stuff like that. There's also a young lady who calls if there are any changes—she's always very pleasant, too. Honestly, I don't have one negative thing to say about them. They're all very good—the office staff and the woman that comes out. They're very pleasant, accommodating, and actually a blessing to have.

—**VIVIAN, BORDENTOWN, NJ**

The home care provider [my aide] did a lot of things. He did not only take care of me but cleaned up the place, too. That individual gave excellent service. Overall I would give the homemaker 5 stars.

—**A CARING.COM REVIEWER**

The help from Visiting Angels was very short because [my husband] passed away... They provided night time help from 9:30 to 7:30 in the morning basically to address his needs. They helped him with the urinal or the commode, drinks, and whatever he needed. It was basically being with him at night so I could get some rest. Then hospice came in the morning to help with the bath. Donna [one of our aides] just went above and beyond. She was so caring that we told somebody else about her... Donna was excellent.

—**MARGARET G, HAMILTON**

My aunt, Natalina, was taken care of by Visiting Angels. We had a very good experience with them. Everyone went out of their way to be kind and compassionate to her. They were always polite, I never had any problem. Our family was more than pleased. I had offered to give this statement because I wanted to be thankful for all the help that was given.

—**NANCY, HAMILTON, NJ**

Everything has been excellent with Visiting Angels. Jumah [our aide] is back working for my mother-in-law now. We were very pleased with her. We are very pleased with the owner, too, when he came in and explained everything to us. I can say all positive things about them. They get the highest rating.

—**KATHY, PRINCETON, NJ**

Visiting Angels was absolutely wonderful. They were easily reached and always got right back to me when I called. They gave very personal service right from meeting the owner, who made a point to meet my father personally and me to make sure he could determine who he thought was the best match to help out with my father. They really did a perfect job of it. The [aide] that they picked, Peter, was exactly the person I needed [to help with my father]. Peter had a wonderful personality; we all hit it off great. He gave [my father] one-on-one service with helping me feed him, getting changed, and help getting out from the wheelchair to the bed. He was just wonderful, right there for [my dad] constantly with anything that needed to be done. He was just absolutely the best.

—**DEBRA, TABERNACLE, NJ**

On behalf of my sister and brothers, I would like you to know how much the care and diligence of Thaera [our Visiting Angels' aide] meant to our mother in her last months. Besides providing excellent home health care assistance, Thaera was a patient, kind companion to [my mother]. Her care allowed Mom to remain in her own home—her very strongest desire. We all met, liked, and had complete confidence in Thaera to act in Mom's best interests. Her skills and compassion were evident in every encounter.

—**CYNTHIA L, BROWNS MILLS, NJ**

Thanks so much for allowing my husband and I to go on vacation. My father-in-law can be a pistol at times, but he said he liked Jumah [our aide] and she was an excellent cook. He is not easily pleased, so that is saying a lot. The house was spot-

less when we got home; she did a great job. Hopefully if we go away again, we'll get Jumah. Thanks again!

—**VALERIE N, TABERNACLE, NJ**

Visiting Angels is terrific! I used them for my mother-in-law. They did a great job. They were very punctual and conscientious. I was very satisfied with their care. I was very happy. I will use them again when the need arises.

—**DEBBIE, EWING, NJ**

I found Visiting Angels to be accessible and nice to deal with. I had them for 2 years. They were concerned about the welfare of the clients. The aides were timely and they wore scrubs. They don't bring cell phones in the house which I really like. If I had a complaint, they [the office staff] would rectify it right away.

—**EILEEN, PALMYRA, NJ**

Wilma [our aide] was excellent. I didn't have any problems with the schedule. She was very prompt and attentive. I was very happy and satisfied with Visiting Angels.

—**GENE, CINNAMINSON, NJ**

We had met Rudy [Co-owner] when my father was in a rehabilitation facility trying to setup 24-hour care. The experience was excellent. He is very professional and very caring. Mindy, who works in the office, is excellent. Marie, the caregiver we have right now, is incredible. She is just outstanding in every single respect. The care she gives for my father is amazing. My father loves her. I can't even describe how good she is. Her personality is incredible. She does everything over and above her job in taking care of my father.

—**BARBARA, TRENTON, NJ**

I contacted Visiting Angels because the doctor had said that it's either I get some help at home to take care of my husband, or he had to go to a facility. I spoke with Rudy [Co-owner] in the morning and in the afternoon he was already at my house. He clearly explained everything to us. He was the most clever gentleman I have ever met. He's very kind and caring. He told me that we can use their Angels for as little or as many hours as we needed them. He matched us with a perfect Angel. Her name was Kate. She was lovely and wonderful; she was willing to do anything. She came right on time. Rudy came to check if everything was OK. The agency was above and beyond. They were courteous and cooperative with us. They wanted to help in any way. I would recommend them highly.

—**SINA, EWING, NJ**

I called a number of agencies doing some research. I noticed that Visiting Angels was very responsive. I was able to get information from someone who was very knowledgeable. They were prompt in getting back to me. They were very good in assessing what type of caregiver my mom needed. The caregiver that we had was really excellent. My mom got along with her. She was very professional. It was obvious that she was really well-trained. It's always nice to talk to someone every time I called them.

—**LAURA, HAMILTON, NJ**

At the beginning, Visiting Angels came to provide transportation for my mother. She was very active going to her gym, shopping or doctor's appointments. Gradually, as the years went on (5 years in total), they were here more and took on more responsibilities such as laundry, light housekeeping, and grocery shopping. Visiting Angels were here everyday every afternoon. Unfortunately, for the last 6 months of her life, my mother had a couple of falls in the house. From that point, we had live-in service from them. They provided really wonderful care for my mom from the very beginning right up to the end of her life. Her every need was met. They truly were a lifesaver. I can't imagine what we would have done without them.

—**EILEEN, HAMILTON, NJ**

My experience with Visiting Angels was great. All the caregivers were good. They provided support on a weekend. All of them were qualified. My uncle liked them all. He was initially elusive but they were able to engage him. I think the caregivers were excellent. They're very reliable. I'm very satisfied on how they took care of my uncle.

—**CHELLY, MAPLE SHADE, NJ**

The caregiver was nice and very attentive. She's good at what she does. I can say that she's well-trained. She helped my wife by dressing her, preparing her breakfast, and basically assisted her with daily activities of living.

—**GEORGE, BORDENTOWN, NJ**

What I liked about Visiting Angels was that they're very communicative. They always tell you what's going on. The caregivers were very caring, patient and kind. My mom's

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needs were challenging and she's hard to understand because of her medical condition, but they were very good in dealing with her. Their scheduling process was easy. You always know who will come. If there was a change for some reason, they let you know beforehand who will show up. Their billing system was simple. I know other places were very cumbersome.

—**MARIA, HAINESPORT, NJ**

The caregiver from Visiting Angels provided companionship for my mother. She helped her with personal care too. She's warm and friendly. She cares about her job and cares about my mom. Starting from the top of the organization down to the scheduling team - I say that they were very helpful and accommodating. If there's a scheduling problem, they always call us in advance to let us know so we can make other arrangements.

—**A CARING.COM REVIEWER**

Visiting Angels was just wonderful. The caregiver was very attentive and my parents got along with her very well. She has good work ethics. We had no problems at all with Visiting Angels.

—**MARIE N, WESTAMPTON, NJ**

The aides from Visiting Angels were very good. I find them very responsible with their care. We used them for a year and a half.

—**A CARING.COM REVIEWER**

Everything has been good with Visiting Angels. I'm happy with their service. I have recommended them to others.

—**A CARING.COM REVIEWER**

[Visiting Angels'] care is fabulous! They're very professional and courteous. We are so pleased with our caregiver; I can't say enough good things about her. She takes good care of my father, she's very caring and nurturing, and she lets him do anything he wants to do yet always keeps an eye on him to make sure he's safe. Rudy—the owner—knows his company. He has no issues in providing care, scheduling, and billing. I have no problems with them.

—**PATTI, PENNINGTON, NJ**

I'm very satisfied with Visiting Angels. They're very good at what they do. They take good care of my father. I would surely recommend them to others.

—**A CARING.COM REVIEWER**

Since today is the last day of our afternoon visit from our Visiting Angel, Asia, I would be remiss if I failed to write and let you know of how pleased my wife and I are with the services provided by Asia. She showed up right on time every day, and all of the general housekeeping tasks were done without encouragement on our part. My wife was given every care that could be expected and I would recommend, without question, Asia and Visiting Angels for non-medical care services.

—**JACK H, ALLENTOWN, NJ**

I just wanted to let you to know how much I enjoy reading the Visiting Angels newsletter and also how good (and easy) some of the recipes are. :) Additionally, so that I do not neglect to take the time to mention it, [our aide] Mary Hurley has been a wonderful help to not just my mother but also our entire family. She always handles anything we, or my mother asks for, with ease. The extra few hours every other Sunday are also a great source of companionship for mom. So, many thanks to Visiting Angels and a special thank you to Mary for her wonderful care of our mother. Thank you all again for your invaluable help!

—**LAURA B, MARLTON, NJ**

I did a Google search and found Visiting Angels; I was also familiar with them initially. Rudy [Co-owner] came out to visit and did a very nice interview with my mom. The service was good, and the caregiver—she's very sweet and upbeat—did well considering how tough my mom is! I was very happy with Visiting Angels.

—**PATRICIA, EWING, NJ**

We were initially with a different provider, and I had been dissatisfied with them. So, I did a web search, and Visiting Angels came out pretty highly rated, so I decided to give them a try. I think their care is excellent. Their staff is well-trained and conscientious. I like the fact that they wear a uniform and they definitely know their job. The main office sends people to check on the caregivers. They're there to see if the caregivers are doing things right and to correct them if they aren't. They keep in touch with their clients and are accommodating.

—**ROBIN H, TRENTON, NJ**

I was hospitalized and needed a home care service. I liked what I saw on Visiting Angels' brochure and contacted them. One of the co-owners came to see me [for a consultation]. The management was prompt and responsive. The people that they sent were very good. I never had any complaints about anyone.

—**A CARING.COM REVIEWER**

My caregiver was very helpful. She provided whatever it is that I needed and whenever I needed it. She was very kind and nice to me. I was very satisfied with my care with Visiting Angels.

—**FLORENCE D., HAMILTON, NJ**

Thank you for all that you did for our mom. Sending Lynette was truly a gift from God. We appreciate you remembering us at this difficult time.

—**ROSEMARIE, LINCROFT, NJ**

Visiting Angels have just been excellent. We only had two caregivers. They were prompt. They were always prepared to take care of my [adult] daughter. The first caregiver we had left to go back to her nursing profession. She was wonderful and was willing to do everything I asked of her. My daughter was crazy over her. In addition, the management was very responsive to me.

—**MIRIAM, MOORESTOWN, NJ**

Visiting Angels has been very instrumental and informative about the Veteran's Benefits to which my mother was entitled and that I know nothing about. I am very grateful for that. My initial meeting with Visiting Angels was with Rudy. He was very informative and helpful in explaining what I needed to do. They assigned us a home health aide by the name of Darlene. She is just excellent and perfect for my mother. She can make my mother do things that she will never do when I ask. I have to say that they made the right choice in assigning an aide for my mother. My mother is not an easy person. She is resistant and stubborn, but Visiting Angels found the perfect aide for her.

—**REGINA B, CHERRY HILL, NJ**

Visiting Angels definitely did a good job in taking care of my dad. They took him out to shopping malls, grocery stores and doctor's appointments. They allowed him to continue to live life. The staff at the local office, especially Rudy and Mindy, were very nice and very accommodating.

—**ED B, ALLENTOWN, NJ**

My parents are staying in a retirement community and Visiting Angels was on the list of their preferred providers. Overall, I would say that the people from the office, especially the coordinator Mindy, have worked very hard to find people who are 'good fits' for my parents. Mindy has been very persistent in getting people who are good for us. We had some caregivers who were absolutely outstanding and excellent; we also had other ones who didn't work out at all. The agency has been very responsive and considerate; if they send someone who doesn't work out, they find a replacement who would be better. As a result, we have ended up with top notch caregivers.

—**A CARING.COM REVIEWER, BURLINGTON CO, NJ**

My mother had a wonderful aide from Visiting Angels named Kaye for a year and a half. My mother really liked her because they got along very well. We had a different aide, Pat, for several months until the end. She was wonderful and did so well with my mother. I was so thankful that she had her at the end. Whenever I needed to change the schedule because of my work, the office staff worked it all out. Visiting Angels was also there when I needed to add extra hours. I was very happy with Visiting Angels.

—**CHRISTINE, YARDVILLE, NJ**

Visiting Angels was recommended by someone to me and I also did a lot of research. I called a lot of different places, but I had heard that Visiting Angel offers good service and so I called them. I decided that they best suited my needs and I like the way they do background checks. They do 3 different kinds of background checks. It just seems that Visiting Angels' policies are good and their prices are competitive with anyone else. They were very good with the way they select people. They would call me to inquire how things were going. I would certainly recommend them.

Visiting Angels provided a caregiver for my husband who has Parkinson's disease. We started out with just having them 4 hours a day, 3 times a week. As he progressed and got worse, they were coming 7 days a week and then the hours increased to 8 hours a day. It got so bad that we had a live in for 2 years. In total, we had about 3 years' service with Visiting Angels.

The aides would always help with meals if I asked them to, fed my husband, and straightened up the area, like cleaning up the bathroom that he was using. The live-in aide that we had for 2+ years was wonderful. All Visiting Angels' aides were very caring, compassionate, and prompt.

—**MARY ANNE, PRINCETON JUNCTION, NJ**

Visiting Angels' aides were nice and they always got here on time. They came when they were supposed to and they took good care of my husband. They took care with his feeding, his bath, and did some light housework. They also took him for a walk when he was still able to walk. They took care of him and his skin was perfect. Sometimes when he was lying down a lot, the skin was prone to break and his was just perfect. We got a compliment from the hospital about that.

—**A CARING.COM REVIEWER, BURLINGTON CO, NJ**

We needed somebody to stay with my mother for a period of time when we couldn't have family members there. Visiting Angels' Care Staff really worked around my schedule because I was working while my mother was at home. When we had to switch days to accommodate my changing work schedule, Visiting Angels was very understanding; the Care Staff was very accommodating to the hours that we needed. The caregivers from Visiting Angels were very good. They were very attentive and I really felt they did a wonderful job. We had no problems with them.

—**JOANNE, YARDVILLE, NJ**

They were thoughtful and helpful in the initial process in hiring a live-in companion for my mother and were very supportive of the companion that we chose. Our aide helps troubleshoot any problems and comes up with strategies on how to care for my mom in the most appropriate ways. Visiting Angels' staff are very responsive to my questions. Generally, they are very helpful to work with. We've been with them for 15 months.

—**AMY, SKILLMAN, NJ**

We were very happy with Visiting Angels. The management worked very closely with us and provided us with really excellent caregivers. We had 3 here on a regular basis and they were here most of the time. They were just fabulous. They made sure we have the aides here when we needed them. They called on a regular basis to make sure everything was OK or if we have any other needs. They took excellent care of Mr. R. I couldn't say enough about them. They were fantastic! We used them for 3 months. I was very happy with anybody I had dealt with at Visiting Angels.

—**ANNE, VOORHEES, NJ**

You have built a fine organization and I am so glad you sent us such a great angel. She truly turned the tide. I left her with my wife and just 'got out of the way.' In just a little while I heard the two of them laughing and talking. Only an Angel could pull off that little miracle!

—**GF, TITUSVILLE, NJ**

I can't thank you enough for the positive difference you have made in both my father's and my life with your Visiting Angels. Last year, my dad was in a facility and in a hospital; I was in despair thinking I'd lose him. But a social worker put me in touch with Rudy and now our whole world has changed for the better. I can't believe any organization would go through so much trouble to help us.

Now that we have our own 'Visiting Angel,' CNA Doris, both Dad and I are changed people. Doris not only does the 'regular' chores of bathing, feeding, and housework, but she has encouraged Dad to get up and around (A FACT THAT ASTOUNDS OUR FAMILY), and she engages him in conversation. He has done a 360° turnaround! He's no longer depressed and is able to get out of the house now and then! In fact, we just had him to the doctor who said Dad just keeps getting better!!!

I can't begin to tell you how much we appreciate Doris. Dad told me he likes her laugh! It's like life has come back into our home. You are to be commended for selecting people that have a natural nurturing ability with the elderly, and the training you give them is excellent. I simply could not ask for more. I also appreciate the nurses who come out to check Dad and the calls from Nora to 'touch base' and make sure all is going well. You really are 'Angels'!!! Thank you so much for taking the time to help us. Our lives are so much better now.

—**PAT H., TRENTON, NJ**

Visiting Angels was fabulous! They were God-sent and very easy to work with. The office staff was very accommodating. If I had questions or changes in schedule, they would answer and grant them.

There were some caregivers that were not quite good; there were two that I can remember. I called Visiting Angels about it and they were replaced. In general the caregivers, with the exception of the two, were extremely polite, very compassionate and very caring. They were good listeners too; they were excellent.

—**ART E, LAWRENCEVILLE, NJ**

My Visiting Angels' aide, Towain, was a wonderful help to me. She not only helped with all my physical needs, she was a comfort to have around. Her laughter brightened my day.

—**NORMA R, PENNINGTON, NJ**

Unfortunately, we recently moved our father to a skilled nursing facility due to health complications. Before then, we had long-term live-in care by Visiting Angels. I was very pleased with the aides provided to us. Serena W. did a commendable job of caring for my father. She provided a caring, nurturing environment for him, making sure he was properly bathed, dressed and fed, and kept the house clean and tidy. Serena would cook special breakfasts for him and varied the meal choices. She attended to all his needs in an exemplary manner. She even accompanied him to the hospital to support the family. I am very grateful for the superior care that was afforded my Dad. I want to thank you all for your services. We would not hesitate to recommend Visiting Angels to anyone in need of a caregiver for their aging parents.

—**THOMAS T, MARLTON, NJ**

Today we celebrate Visiting Angels' one year anniversary of caring for me. This past year has been a difficult one for my family and me. My declining health and gradual loss of independence has been both physically and emotionally challenging. As you know, many things that I was capable of doing for myself last year at this time, I now require assistance to perform. It has also been challenging for my daughter and son-in-law since the responsibility for my care and safety has fallen on their shoulders. But my aide Marie's caring assistance has made an increasingly difficult situation bearable. Her many kindnesses, expert care, professionalism, and wonderful sense of humor have lightened the load for my family and have been a lifeline for me. I do not know what we would have done without Visiting Angels. They have been there for all of us when we needed it most. Marie is like a member of the family—much beloved and a blessing. So today we celebrate our time together and every day thank God for Visiting Angels' presence in our lives.

—**MARY C, TRENTON, NEW JERSEY**

My 'Angel' aide Na Na did such a good job caring for us. My aide Agnes also did a wonderful service; she is a lovely lady and an asset to your company. We are very pleased with Visiting Angels!

—**MRS. MARY K, HAMILTON, NJ**

I am writing to inform you of my deep appreciation for Maria B, my home health aide for over 2 years. During that time I can always count on her to come when she is scheduled.

I would like to tell you some of the things she does for me: She straightens the sheets on my bed and changes them as necessary. She cleans the bathroom. At least twice a week she vacuums my rugs. She steam cleans the hardwood floors. She takes my laundry to the laundromat and picks it up the next day, folds it, and puts it away. She does my grocery shopping, goes to the bank, and post office as needed. Her personal care consists of great back rubs to my shoulder and arms and helps me with my shower. My hands are so arthritic—she rubs them with lotion and helps me put on gloves. Her helping me with meals is invaluable because I have trouble swallowing. There is no one in your organization that can compare to the care she is giving me.

—**LEWIS M, HAMILTON, NJ**

Josephine cared for my husband until he recently passed away. I cannot speak highly enough of the care Josephine gave him. I would like to highlight some specifics of Josephine's 'tender loving care.' When Josephine came to care for my husband, she would be so cheerful and soft spoken. She would inquire about the days she was not there and asked how he was. As far as personal care—it was there that she did her best work. Never did I find one speck of unclean skin; he was washed from head to toe and it was done in a very respectful manner. Josephine knew him well enough to brighten his day. For example, she would talk with him about The Price is Right and had a good time kidding with him.

I miss her now that she is not here; she deserves more credit than she receives. There is no one like her. I always felt she was too good to be true...but she was!

—**MRS. F, HAMILTON, NJ**

My grandmother LOVES her Visiting Angel, Norma, and so do we. Norma takes care of my grandmother as though she were her own relative. She's always busy in my grandmother's room—cleaning and re-arranging to make it nice for her. We also love that she shuts off the TV to interact with my grandmother, sets her hair, does her nails, and also helps me with other chores around the house. Gold Star to Visiting Angels!

—LORI W, HAMILTON, NJ

I want to thank you for our live-in Visiting Angel, Hawa. She was with my mom the last few weeks of my dad's life and was there at his passing. She treated him with utmost respect and care, she kept him clean at all times, never left him alone, and checked on him several times during the night to make sure he was comfortable. After my father passed she felt it very important for her to caringly clean him before he was taken away. She hugged my mother, my sister and I and we could see she also was moved by his passing. I would recommend Hawa for any other care that is needed and you can feel free to use me as a reference if you ever feel the need.

—TINA, PENNINGTON, NJ

Visiting Angels, may God bless you all for the help you were to my mom and me. Thanks again.

—CAROLE, BEVERLY, NJ

Dear Visiting Angels, Ben has been a fabulous caregiver. He keeps my husband safe, engaged and happy. We could not be getting through the recovery period without him. Please thank all of your excellent staff as well!

—SUE M, PRINCETON JUNCTION, NJ

Our aide, Messie, did an excellent job in taking care of our client, Ms. T, a young woman dying from cancer. Messie was gentle and considerate; she went into the case with grace. It was a very delicate, challenging situation. Ms. T's sister was the only close relative and was caring for our client while working full-time. Messie was flexible and filled-in with her ever-changing work hours. They were very appreciative of the way Messie was there, not only for our client, but also did everything she could to make it easier around the house for both sisters. A friend of the family commented about the compassion and gentleness with which Messie cared for our client. The friend said, 'it was qualities that run deep in Messie's person and not something she was just doing for us.'

—MARILYN W, RN FOR VISITING ANGELS

Incredibly kind and professional! We have had an 'Angel' taking care of my grandmother for over a year now. Although she is in excellent mental condition, my grandmother needs some extra help and can't be left alone for long periods of time. Visiting Angels provides an incredible peace of mind for all of us in the family. Of course we all still visit her frequently, but we simply would not be able to work, travel, or sleep soundly if this angel was not with her every day. While her quality of life is certainly improved, ours is as well.

—PAUL R, WEEHAWKEN, NJ

Visiting Angels did everything possible to keep my dad comfortable during his final days. The live in aide was absolutely wonderful, caring, gentle and respectful. He was definitely the person I would want caring for me or my family. All of the other aides were also very good. I appreciated the ethics this agency instilled in their aides and commend the owners, Rudy Tervooren and Nora de Cárdenas for doing a great job! I also enjoyed meeting Rudy and spoke with Nora on the phone. Both are extremely caring and supportive! Their superior quality of care will definitely help ease your mind, especially during the stressful times created with care for a sick or dying family member.

—DIANNE J, RIVERTON, NJ

My mother was diagnosed with peripheral artery disease a few years ago. Even the newest medications could not prevent the complications of dementia. Our family was fortunate to have Visiting Angels recommended to us. Rhoda D. was chosen by Rudy and Nora to provide 24-hour care for her. Rhoda quickly gained Mom's confidence and permitted her to help with daily chores. Rhoda also interested her in preparing meals (with assistance), listening and dancing to music, and enjoying life stories which brought my mother joy and laughter. Because of Rhoda's experience with dementia patients, she was able to help our family with sudden mood changes and suggested methods to calm and reassure her. I believe the choice of our 'Angel,' Rhoda, shows the insight Rudy and Nora possess in placing the correct person to care for their clients.

—GAIL S, HAMILTON, NJ

My father has Parkinson's and Alzheimer's. He's a veteran and was entitled to Veterans Home Care Services, and that's how we were introduced to Visiting Angels and Kwasi, our aide. Kwasi comes in and always greets Dad with his big smile and a "Hello, Pop." He treats my dad with warmth and respect and respects our home as well. Shortly after Dad's services from Visiting Angels started, I began to work per diem for them as an RN; that is when I got to know Nora and Rudy [Co-Owners] even better. Their dedication in striving for excellence is remarkable. They only want the cream of the crop to employ as their "angels." My opinion is they have been successful! As Dad's needs have increased, so have Kwasi's hours. I will soon be returning to work full-time and feel confident Dad will be well cared-for while I'm at work. A BIG thank you to Nora and Rudy, Kwasi, and the rest of the Visiting Angels staff, for making this a stress-free transition for Dad and me!

—SUSAN Q, PLAINSBORO, NJ

Thanks to Visiting Angels for providing my husband Abram with our aide, Courtney. Courtney was extremely helpful, professional and respectful. Our family was grateful for all the loving care he gave us. He even helped fix the shower so it was easier for Abram to use, and prepared delicious meals!

—JANET H, PRINCETON, NJ

I would like to take this opportunity to tell you how important it was for my father to receive care from your employees during his final months. He grew to be especially fond of Henrietta B., who provided professional service as well as companionship and real comfort to my father as well as to my sister and myself during the last days of his life.

—AMY B, ARLINGTON, MA

We chose Visiting Angels for their professionalism, integrity and personal attention. When our dad died suddenly, we needed 24-hour care for our mother who lives in New Jersey. One call to Visiting Angels and our problems were solved. Rudy met us at the hospital at 3pm to discuss our needs and the next morning at 10am we met mom's Angel! She has been with us for 6 months and is wonderfully loving, caring and sensitive to mom's needs! She is always ready to help and communicates with us daily. The best part is that we never have to worry about care for mom. When our Angel takes time off, a new Angel steps in and the transition is so smooth. Thanks to Visiting Angels we can rest knowing that Mom is in good hands. Thank you Visiting Angels!

—FRANCES H, BRONXILLE, NY

To the Visiting Angels: You named your business after Elva because she is a living angel. I've always been grateful you sent her to me. I miss her so much the days she isn't here. Her job isn't easy putting up with my complaining about all my sicknesses and she never complains about it—not even when I beat her playing Scrabble (she wins more than I do). Thank you again for giving me one of your angels. Bless you all.

—GLORIA B, EWING, NJ

Upon qualifying for the VA's [Veterans Administration] home care, I was grateful but my expectations were very low. I thought I would be assigned an impersonal aide who wouldn't be interested in me or in my specific needs. To my great surprise, though, Visiting Angels matched me up with a caregiver who not only honors my requests and decisions every time, but who also made my transition to receiving outside help so easy. Now, my "Angel" is both my home health aide and my good companion. Thank you so much Visiting Angels!

—ADOLPH G, ROBBINSVILLE, NJ

From the moment I first spoke to Rudy, I knew I was in good hands. Rudy's description of his company's extraordinary caregiver screening process and its emphatic insistence on the dependability and professionalism of its caregivers, assured me that my needs would not only be met, but exceeded. My "Angel" has been my weekend live-in now for almost one year. She always makes me feel that her time with me is much more than simply "a job". Gloria is very skilled at everything she does for me, yet it is her ever present smile and great warmth that I most cherish. I thank Visiting Angels for Gloria and for ensuring that I am safe and so well cared for throughout every weekend.

—HAROLD K, PENNINGTON, NJ

When we needed full live-in care for my husband, I was concerned that my family would have to deal with a revolving door of caregivers. Instead Visiting Angels gave us two wonderful caregivers who are so skilled and caring and fit in perfectly with

our family. Their positive impact on my husband's health & disposition has been a blessing.

—BETTY R, HAMILTON, NJ

Everyone was great. I wouldn't be walking again [after my injury] if it weren't for my Angels—William, Bunny, Joseph, Nora, and Bridgid. You made it possible for me to walk again. I love you all; you were always there for me.

—SAM P, CHERRY HILL, NJ

In my experience, Home Health Aides seem to follow standardized, impersonal procedures. That is why I was extremely impressed with how Visiting Angels involved me throughout the entire process. I participated in picking my caregiver, and they even asked me how I wanted to plan my day! How refreshing it is to be treated with such independence, respect and kindness. I don't have to follow anyone else's agenda, and I am so grateful for Visiting Angels, they truly are set apart from the rest!

—HENRY T, LAWRENCEVILLE, NJ

I had spoken with other home care agencies before about live-in care for my mother. But, I had never been impressed with either their company information or their delivery. This totally changed when I called Visiting Angels. I talked directly with Rudy, one of the owners, who blew me away with his professionalism, understanding of my family's needs and immediate, personal follow-up. After our first conversation, Rudy scheduled a meeting at my parents' home where he gave us an in-depth presentation on his company and its services, while a Visiting Angel's RN was conducting an in-home assessment. Rudy and his team topped this off by providing us the next day with a wonderful live-in caregiver. All within 48 hours of my initial call! A truly amazing experience!

—SUE M, KINGS PARK, NY

When I first heard about Visiting Angels on the radio, it immediately peaked my interest. I wrote the number down, but set it aside for a while. Some days I felt more desperate than others, so I finally looked for the number and called for information. I am so glad I did because we were certainly in a position of need. My husband and I hadn't been able to get out together for a very long time and I was basically landlocked during the day. It was such a relief to know there was a resource available to bring assistance and support. Their staff has been helpful and flexible. They have worked with us to meet our needs. Our Visiting Angel has given professional and compassionate New Jersey senior care to my father. I look forward to the days she is here. She has become a good friend to us all.

—DONNA L, HAMILTON, NJ

Visiting Angels means it when they say they want to build and maintain exceptional relationships between their clients and Angels. They were able to spot early on that our first Angel was not the best fit for my daughter and gently, but immediately, replaced her. Our new Angel, Gladys, has been working with us for several months now and we are delighted. Also, very importantly, we can confirm that their Angels are totally trustworthy and respectful of our personal belongings. Visiting Angels has given us the peace of mind of knowing that they are always looking out for us.

—FLORENCE AND KATHY K, PENNINGTON, NJ

When the Veteran's Administration told me I qualified for NJ home care, I fully expected to get a home health aide for whom this would be just another 'job'. Instead, with Visiting Angels, I got a home health aide who not only makes my life more comfortable, but also makes me feel special. Their Angels really care and hopefully mine will stay with me for a long time!

—HERMAN K, TRENTON, NJ

My sister and I were impressed with Joanne, our Visiting Angels' caregiver, from the moment we met. Joanne is such a caring, compassionate, friendly, sensitive and enthusiastic person. Our dad has Alzheimer's. Although he sometimes forgets her name, he remembers how Joanne makes him feel. We have been devastated since the death of our beloved mother 3½ years ago. We know that she watches over us. Our mother truly has sent us an Angel! Joanne has and continues to make a significant difference in Dad's life & in ours. Thank you Visiting Angels!

—PATTI & CHERYL C, HAMILTON, NJ