

## CASA GRANDE POLICE DEPARTMENT SENIOR PHONE PATROL

## "We care about our senior citizens!"

## What is the Phone Patrol?

Seniors are the most often home-bound people. They may have assorted physical and/or mental issues and have nobody in the immediate area who can check the well-being of these seniors on a daily basis.

Senior phone patrol is a group of volunteers who make phone contact with seniors who participate in the program. A short "how are you" type of conversation takes place, the volunteer notes the conversation and makes a quick determination if the senior is okay. As time passes, the caller and the participant grow to be phone friends, making the daily call more important to both. When a call is not answered, the caller will call back within several minutes. If there is no answer after the third call, a listed friend of responsible party is called and if no contact is made at all, the Volunteer Coordinator and/or Police Officer is sent to the participant's residence to make physical contact with the participant.

## THIS IS A FREE SERVICE\*



For more information, contact:

Casa Grande Police Department Volunteer Services Center (520) 421-8711 Ext. 6140

\*Restrictions Apply

