



August 2023 Angel of the Month | Kettly Aurelus

When Kettly Aurelus walked into the Visiting Angels Newton/Canton office back in April 2008, there was no doubt she had the necessary experience and personality to become one of our best caregivers. Today we are thrilled to name her our Angel of the Month for August 2023. This is Kettly's second time receiving this honor. The first time was in October 2010. You could say that award was for making a heck of an impression after just two and a half years. This one, on the other hand, is reflective of her constant desire to become a better caregiver with every client she serves.

Prior to joining Visiting Angels, Kettly had worked for a few private clients since obtaining her Home Health Aide certification five years earlier. She has such a pleasant demeanor and caring nature that her previous clients praised her profusely. In fact, one went so far as to say she loved Kettly like her own daughter. Since then, as a Visiting Angels caregiver, Kettly has continued to be extremely reliable, compassionate, and dedicated to 126 different clients throughout her 15+ years of service with our agency.

Her love for caregiving started 22 years ago when Kettly moved to New York from her native Haiti. When her very first client, on her very first shift, asked when she could expect her back as Kettly was leaving for the day, Kettly felt touched.





When Kettly works with a client, she says it helps to think of her parents and some of the activities she did with them when they were older. Oftentimes, these same activities are pleasing to her clients, whether it's playing a game, talking about family, or taking long walks together. Sometimes, it's something as simple as making a good cup of coffee.

“One client was so resistant to help. But after he drank my coffee, he asked me if I was coming back tomorrow!” she explained with a chuckle. Another one of her clients lightheartedly assured her own daughter that she was no longer needed. “You don't need to come anymore because I have Kettly.”

“It's important to always be listening and understanding,” Kettly said about caring for others. “You have to make your clients comfortable and remember what they like—and that's not always easy!”

These are the kinds of stories that have made Kettly such an indispensable part of our caregiver team. Case Manager Traci McCarthy said one client in particular has consistently raved about Kettly's caregiving abilities. The client noted her kindness and sense of humor. It's for these reasons and many more that our case managers have come to appreciate Kettly's passion for this work.

“Kettly is very sweet, extremely patient, reliable and dedicated to her clients,” Senior Case Manager Elizabeth Quagraine said. “Nothing rattles her, and she approaches each client with respect and empathy. You couldn't ask for a better caregiver than Kettly, especially for challenging cases.”

Traci agreed with Elizabeth: “She is the ultimate team player on a case that requires two caregivers at the same time. Working side-by-side with another caregiver all day can be challenging at times, but Kettly makes it work and makes it look so easy. If she's working with a new caregiver or substitute, I'm confident they will enjoy her company because she's easy to be around and she'll be a great mentor for the day!”

Kettly loves working for Visiting Angels Newton/Canton because she's always felt like family here, even back when she first walked in to apply in the fateful spring of 2008. “You'd never know it was the first time they met me,” she said. And while coming into the office during Caregiver Appreciation Week this month to get a chair massage felt great, she said it's always a pleasure when she gets a chance to chat with the office team and share some laughs.





Director of Client Services, Julie McBain, has known Kettly for the past 12 years and is always one of the first to greet her with open arms whenever she stops by the office. Julie, like the rest of the team, enjoys her company and truly appreciates her willingness to go above and beyond for clients.

“She is skilled, caring, warm, and does this work from her heart by making strong connections with our clients, their families and her colleagues.” Julie then added, “I can’t count the times our office team wished that they could clone Kettly!”

As a model caregiver, Kettly’s warmth and positivity continue to be felt by everyone she has touched throughout her career with Visiting Angels. We are beyond proud to, once again, name her our Angel of the Month, and we look forward to her continued success!

