

## Angel of the Month: Annabella Amaniampong-Prempeh

It is with great pleasure that we honor Annabella Prempeh-Amaniampong Angel of the Month for December 2018. Annabella interviewed with Visiting Angels Newton/Canton in May of 2005 when our agency was only about a year old. She met with two very special people, Co-Director, Barney Freiberg-Dale, and our beloved first Case Manager, Marilyn Perez. Both Barney and Marilyn described Annabella as caring, personable, outgoing, genuine, with excellent communication skills.

Annabella moved to the United States in 1997 from Ghana. She and her husband have an adult son and three grandchildren, with all siblings but one, here in the U.S. Annabella began her career back in Ghana in banking after receiving her degree in business but transitioned into customer service at a local supermarket chain when she came to Massachusetts. Her sister was working in the nursing home industry at the time and suggested Annabella supplement her income by becoming a CNA. Annabella took courses with the Red Cross and began working live-in cases with another agency on weekends. One day her friend asked her to go with her to an interview with another home care agency – Annabella agreed. Happily, she has been with us for almost 14 years. She is a manager at an upscale supermarket full-time, while working for Visiting Angels Newton/Canton on a live-in case on the weekends. Annabella is looking forward to retiring in a few years and plans to travel the world a bit then settle back down in Ghana.

Annabella has stayed with her Clients beyond her assignment on countless occasions when other Caregivers were unable to make their shift or were running late. She has adjusted her schedule and helped when needed without complaint. Her Clients have given great reviews of her, which attests to Annabella's work ethic, professionalism, trustworthiness and dedication.

Annabella is currently working with a Client who has very high expectations, and of course she happens be one of this Client's favorite Caregivers. Here is an example of her dedication: One day recently, another Caregiver had to leave this Client due to a family emergency. We called Annabella who was at her day job and asked her if she could stay with the Client until we found relief – and, of course she did, without hesitation.

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Annabella holds a very special title here at Visiting Angels Newton/Canton; She is the first Caregiver to receive Angel of the Month TWICE. Below is an excerpt of what was written about her in 2011. With new Case Managers and many changes through the years, Annabella's commitment, professionalism, character and dedication has not wavered.

## Co-Director, Barney Freiberg-Dale, wrote this about Annabella for AOM January 2011:

"It is with great pride that we announce our Angel of the Month for January 2011: Annabella Prempeh. Annabella has been with us since 2005 and has always been the Client's favorite Caregiver on any team that she was part of. Her jovial good humor and enormous smile bring sunshine into the life of anyone that sees her. She is insightful and skilled in the technical aspects of care, as well. We are fortunate to have a piece of her time – she works full-time for a grocery store and is a very busy woman. We remember well when she went home to Ghana five years ago for her own wedding, with ALL the bells and whistles. There were hundreds of friends and family. Congratulations, Annabella; nobody ever deserved Angel of the Month more than you do."

-Barney Freiberg-Dale, Co-Director

We are grateful to you, Annabella. You are the best of the best and we are so honored to have you as part of the Visiting Angels Newton/Canton family. Thank you for your years of dedication and compassion.