



Angel of the Month: Jackie Asiiimwe

We are honored to award Jackie Asiiimwe Angel of the Month for January 2020. Jackie began working with Visiting Angels Newton/Canton in February of 2019. She was described as bubbly, pleasant, and very experienced working with seniors with dementia in her initial interviews with Case Managers.

Jackie moved to Massachusetts from Uganda just about ten years ago. She chose this location because there is a strong Ugandan community here. Jackie's father, siblings, and two oldest children remain in Uganda. Her eldest son is preparing to attend University, her middle son is in high school, and her daughter lives here with her. Jackie was employed as a nanny while she took classes to become a Certified Nursing Assistant. She has experience working in facilities, private care, and home care agencies.

Jackie is a parishioner at Anointed Worship Center (AWC), in Belmont. She volunteers to assist with special events and is an usher when needed. She enjoys going to the gym, outside activities (when the weather is warm), cooking, and arranging and organizing her home. Jackie is comfortable with animals, and especially loves dogs. She is a naturally caring and loving person, which is the foundation of her success as a professional Caregiver. Her motto is, *"No matter what kind of day you had the day before – difficulties, challenges, and bad experiences - leave it behind you. You must start each day new, with a fresh mind and heart."*

Jackie has worked with eleven Clients for Visiting Angels Newton/Canton to date. Several of her Clients have had advanced stages of dementia. Her success in working with dementia Clients comes from her ability to be patient, loving, and optimistic. She treats each Client as if they were a family member.

Continued on next page



Jackie shared that she is especially appreciative of her relationship with Case Manager, Elizabeth Quagraine. She explained that Elizabeth advocates for Jackie, checks in on how she is doing and the status of her Clients, and gives her guidance when needed. Jackie knows that Elizabeth will communicate shift changes, and adjust schedules appropriately, conveying essential details required to work with each Client successfully.

Elizabeth is quoted as saying, *“Jackie is an outstanding Caregiver. She has worked on many of my challenging cases and is consistently reliable, patient, and communicative about the wellbeing of each Client she works with for me. She accepts fill-ins whenever possible, and I can rely on her knowledge and skills to provide the best care for each of my Clients.”*

We are pleased to celebrate all of your hard work and sincere commitment to your Clients. Our Angels are defined by their dedication, professionalism, knowledge, and desire to go above and beyond expectations – you embody all of these traits. Congratulations, Jackie, and we look forward to working with you for years to come.