



Raxanne Wright – Angel of the Month January 2023

Visiting Angels Newton/Canton is excited to start the year off right by awarding January's Angel of the Month to Raxanne Wright. Honoring Raxanne for her compassionate, commitment to excellent caregiving is a wonderful way to start 2023.

It has been six years since Raxanne joined Visiting Angels. From the start, it was clear that Raxanne would bring great skills to her cases. Her kindness, caring, and commitment to taking care of elders was evident. As a caregiver, Raxanne has lots of heart. She understands the need for patience and compassion and for genuinely giving elders attention and care. Our clients have benefited from Raxanne's energetic, animated personality and the fact that she takes immense pride in making her clients happy. She has plenty of experience and is confident in her abilities.

Raxanne has worked with ten Visiting Angels clients since joining our team. Her first client, assigned from her start in February 2017, was a lovely woman whom she worked with three times per week. She and our client, as well as our client's family, developed a wonderful rapport. While continuing with this client these past six years, Raxanne also worked with other clients



during the week. However, in May 2020 when Raxanne's first client requested to increase her care coverage, Raxanne joined her full-time, Monday through Friday. Director of Client Services Julie McBain stated that she genuinely appreciates Raxanne's heartfelt, caring philosophies and how well she takes care of our clients. Julie said, "It is evident, looking at Raxanne's relationship with our clients, that Raxanne values the care and connection she builds with clients."

Raxanne is dedicated, bright, kind, and capable and has been a respected caregiver since she started with us. Raxanne's initial interest in working with the elderly stemmed from her relationship with her grandparents. She loved learning from their experiences. Raxanne said that she enjoys listening, sharing perspectives, and learning from her clients. Through her grandparents, she realized passion for helping seniors and made it her life's goal.

"To be a great caregiver," Raxanne told us, "You need to have good communication skills, be punctual, honest, efficient, and utilize teamwork with your clients." She said she also believes it is important for a caregiver to be caring, friendly, and compassionate. Raxanne is a firm believer in punctuality as she feels being on time can start the relationship off right. She believes that all these skills have made it possible for her to have a successful, long-term bond with our client.

When Raxanne was asked how she deals with stressful situations at a client's, she said that first, you need to maintain a calm and positive attitude. With this frame of mind, she then communicates with them to try to figure out a better way to connect successfully. She said that if a client is resisting your assistance, you should do the activity together and then thank them when the task is complete for letting you help.

To Raxanne, her proudest achievements in professional caregiving center upon dedication and connection. She explained that she gets to know and understand what motivates each client she works with and then strives to





make them happy and comfortable. Raxanne said that she once surprised a client by organizing her closet and the client was elated!

Senior Case Manager Elizabeth Quagraine knows that Raxanne instills confidence in clients and their families. Our client considers Raxanne part of her family. Elizabeth said, “Raxanne provides excellent care. I truly admire her commitment to her clients and to Visiting Angels.”

Raxanne also enjoys working for Visiting Angels, especially her case manager Elizabeth. She said that Elizabeth is professional, accessible, and really understands people.

Congratulations to Raxanne for all her accomplishments, and we are extremely happy to celebrate her 6th year anniversary this month as a Visiting Angels caregiver. We love how she connects and cares for our clients. Thank you, Raxanne, for all you do to make our clients safe and comfortable and for being a part of our Visiting Angels’ family.

