



Angel of the Month: Rose S.

We are truly honored to award Rose S. Angel of the Month for September 2019. Rose began working with Visiting Angels Newton/Canton in February of 2017. Rose was described as smart, competent, sweet, and, detail-oriented in her initial interviews.

Rose moved to Massachusetts about eighteen years ago with her parents and two siblings. She initially considered becoming a dental assistant but realized her strength was in caring for the elderly. One of her friends recommended she become a CNA, so she took the steps needed and began her career as a Caregiver. Rose would like to pursue her nursing degree in a few years. Her daughter is currently in college for forensic biology, and her son is still attending grade school. Rose has been a long-standing member of her church and enjoys watching romantic movies and the Hallmark channel.

Rose has always been the sort of person to help when someone is in need. She enjoys caring for others and is quite confident in her experience and skills. She recently had a Client take her hand and say, "You are so gentle." Rose continues to enjoy providing purposeful and thoughtful care to each Client.

Rose has worked with seventeen Clients over the past two years with us. Even though her availability is limited, she has stepped in whenever called upon to fill-in on short and long hour shifts. For example, one of our Case Managers was in dire need of a skilled Caregiver to cover a shift for one of her Clients, who has dementia, a hearing impairment, and a history of falls. This Client lived quite a distance from Rose at the time. She took a chance and called Rose, who quickly accepted the shift and arrived at her Client's home within an hour. Her experience and abilities have translated fantastically in every situation, due to her ability to assess the Client, and modify her care to meet their individual needs.

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Rose has been caring for one Client since last March. Her Client is a fall risk, with severe instability, needing constant attention and assistance, as well as lots of reminders and guidance. Rose uses her knowledge and skills to direct her. Her Client enjoys various activities at the nursing home where she lives, and Rose makes sure she can be involved and engaged, accompanying her throughout the day.

Rose has been dependable, professional, and willing to step in whenever possible, and as needed since coming on board with Visiting Angels Newton/Canton. Rose has excellent communication skills and responds to outreach by Case Managers and office staff promptly.

We could not think of a better example of an Angel for September 2019. Thank you, Rose. We are grateful for your dedication, sincerity, and commitment to providing exceptional support to every Client you assist and care for. We thank you for being a member of the Visiting Angels Newton/Canton team and look forward to working with you for years to come.