

# HomeTimes



America's Choice In Home Care

Your resource for an at home senior lifestyle.



## Discussing End-of-Life Care with a Loved One

No one looks forward to talking about end-of-life care—particularly with a cherished parent, relative, or friend. As a result, many avoid this important topic until a loved one receives a terminal diagnosis or cannot make personal health decisions on their own.

### Starting the Conversation

Here are some tips to minimize discomfort for everyone as you begin the end-of-life conversation with your senior:

#### Approach with Compassion

Break the ice by asking your senior's thoughts about the future and if you can help them prepare for it. The AARP suggests these opening lines:

"While everything is okay right now, have you thought about what matters to you at the end of life?"

"Mom/Dad, I've been thinking about the future. Have you thought about what matters to you down the road?"

"Mom/Dad, have you ever heard of advanced directives? Maybe we should discuss that to make

sure you get the treatment you want down the road.

#### State Your Observations

If you notice your loved one experiencing health changes, you can compassionately point them out. For example, you might say, "Mom, I notice you are losing weight/eating less/having trouble getting around. Your health and well-being are important to me, and I want you to be okay."

#### Acknowledge the Discomfort

Feeling uncomfortable about discussing end-of-life issues is completely normal. Although it might seem counterintuitive, acknowledging this discomfort can help. You might say: "Dad, I know you don't want to talk about the end of your life right now—and honestly, neither do I—but I want to honor your final wishes."

#### Find Their Voice

A Power of Attorney—or someone to make healthcare decisions for your loved one if they are



not capable of making them—can give them a “voice.” Selecting a Power of Attorney can also lead to a discussion about a Living Will—a legal document that outlines what types of medical care someone wants or does not want if they become incapacitated. A Power of Attorney can help reduce stress, confusion, and disputes among family members during a challenging time.

## Hire a Professional End-of-Life Caregiver

Visiting Angels caregivers have access to end-of-life care training to help them support older adults and their family members during this challenging time. The program provides caregivers with an understanding of the various stages of dying to reassure and comfort older adults while reducing stress for families.

Regardless of age or the stage your older loved one may be in, a Visiting Angels caregiver can provide the support they need to maintain a sense of purpose. A Visiting Angels caregiver can help you and your family spend more quality time with your loved one.

If your senior is approaching the end-of-life stage, contact Visiting Angels West Springfield at 413-733-6900 to schedule a free home care consultation to discuss your loved one’s personal care needs.

## Keep Seniors Safe & Cool in Extreme Heat

As heat waves strike communities during the dog days of summer, people of all ages frantically look for ways to cool off. Family caregivers of seniors experience even more pressure and stress. They need to keep their older loved ones safe and comfortable during periods of soaring temperatures. Teamwork and a bit of extra planning are sometimes required.

## Seniors and Heat-Related Illness

Long exposure to high temperatures isn’t safe for anyone, especially older adults at risk of suffering heat-related illness. In fact, the National Institute on Aging reports most people who die of heat-related illnesses are older than 50.

Due to normal aging-related changes, older adults are sometimes unable to recognize when they are becoming overheated. They may not adapt to changing temperatures or are unable to exert themselves the same way as when they were younger.

Older adults with dementia, speech challenges, or other health conditions may have difficulty communicating feeling overheated. Watch for symptoms of excessive heat exposure, including:

- Dizziness
- Weakness
- Muscle Cramps
- Swelling of Ankles or Feet
- Problems with Coordination
- Nausea
- Cold, Clammy Skin
- Rapid Pulse

Some symptoms can indicate heat stroke, which requires immediate medical attention. Symptoms of heat stroke that require emergency care include:

- Fainting
- Confusion, Agitation, or Mood Swings
- Body Temp Over 104°F
- Dry, Flushed Skin
- Rapid, Strong Pulse or Slow, Weak Pulse
- Lack of Sweating

## Keeping Seniors Safe in a Heat Wave

Following these tips can help to keep your senior loved ones safe during a heat wave:

### Check Up

Check up on your senior often to monitor if they are having any symptoms of heat-related illness. Family members, friends, and neighbors can coordinate a schedule of in-person visits.

### Hydrate

Make sure seniors are drinking plenty of water and limit intake—or avoid—caffeine and alcohol.

Seniors who need to limit liquids due to a medical condition should ask their doctor how to handle hydration when temperatures are high.

### Stay Cool Indoors

Staying indoors during the hottest part of the day—typically between noon and 4 pm—can help lower the risk of heat-related illness. If your older loved one does not have air conditioning or fans at home, visit a cool place, such as the mall, library, church, senior center, or a family member's house.

### Keep the Home Cool

Ensure air conditioning and fans are in good working order. Keep blinds, shades, and curtains closed during the hottest part of the day. Limit the use of appliances, that may throw off excess heat.

### Wear Cool Clothing

Older adults sometimes wear sweaters and long pants during hot weather because of problems with

body temperature regulation. This can contribute to heat-related illness.

### Use Sun Protection

If your senior must be out in the sun, they should wear sunscreen, sunglasses, and a hat—and caregivers should be on the lookout for signs of heat-related illness.

### In-Home Care Support from Visiting Angels

Helping your older loved one through a heat wave safely can be challenging, but help is available. Visiting Angels can keep your senior safe during periods of high temperatures and will monitor for troublesome symptoms. When you can't be there to help your loved one beat the heat, a Visiting Angels caregiver will go the extra mile to make sure they stay cool.

Visiting Angels West Springfield care coordinators are available to discuss your loved one's care needs via a free home care consultation. Call 413-887-4745 today for more information.







## Caregiver Appreciation Celebration!

On Thursday, June 27 Visiting Angels West Springfield hosted a Caregiver Appreciation Celebration in the office! Caregivers stopped in the office between 11am and 3pm for some gift bags, sweet treats, and fun! We loved



getting to show our appreciation for those who are the hands and feet of Visiting Angels West Springfield. We greatly appreciate everything that our caregivers do for the seniors and disabled adults of Western Massachusetts!

## Auntie Joyce's Cookies

Auntie Joyce's cookies were one of the best parts of our Caregiver Appreciation Celebration! Shipped all the way from Cocoa, Florida, these cookies were packed with love and care from our former Angel, Auntie Joyce. We're so grateful for the loving community that we have at Visiting Angels West Springfield. It's a



community that appreciates and celebrates each other's hard work and heart for caregiving.





## Yummy Honey Chicken Kabobs

### Kabobs:

- 8 skinless, boneless chicken breast halves - cut into 1 inch cubes
- 5 small onion, cut into 2-inch pieces
- 2 medium red bell peppers, cut into 2-inch pieces
- 2 cloves garlic
- 12 bamboo skewers

### Marinade:

- 1/3 cup honey
- 1/3 cup soy sauce
- 1/4 cup vegetable oil
- 1/4 teaspoon ground black pepper

### Instructions:

Make the marinade: Whisk honey, soy sauce, oil, and black pepper together in a large glass bowl.

Remove 1/4 cup of the marinade to a small jar; seal and set aside to use while cooking.

Add chicken, onions, bell peppers, and garlic to the marinade in the large bowl. Cover and marinate in the refrigerator for 2 hours or overnight.

When ready to cook, preheat an outdoor grill for high heat and lightly oil the grate.

Drain marinade from chicken and vegetables; discard marinade. Thread chicken and vegetables onto skewers.

Place kabobs on the preheated grill. Cook, turning frequently and brushing with reserved marinade, until nicely browned on all sides and chicken is no longer pink in the center, about 12 - 15 minutes.

Nutritional Information | Serving Size: 12 servings • Calories: 179



## Blackberry Cobbler

### Batter:

- 2 1/2 cups all purpose flour
- 1 1/2 cups white sugar
- 1 tablespoon baking powder
- 1 teaspoon salt
- 2 cups milk
- 1/4 cup unsalted butter, melted
- 1 tablespoon vanilla extract

### Berries:

- 1/2 cup white sugar
- 2 tablespoons cornstarch
- 6 cups fresh blackberries
- 1/4 cup unsalted butter, melted

### Instructions:

Preheat the oven to 350 degrees F (175 degrees C). Lightly grease a 9x13-inch baking dish.

Prepare the berries by whisking the sugar and cornstarch together in a small bowl. Place blackberries into a mixing bowl and drizzle with melted butter. Sprinkle cornstarch mixture over top, then toss until evenly coated.

Spread into the prepared baking dish.

Make the batter: Whisk flour, sugar, baking powder, and salt together in a mixing bowl until evenly blended. Stir in milk, melted butter, and vanilla until combined but still slightly lumpy.

Pour over berries in the baking dish.

Bake in the preheated oven until berries are tender and the crust is golden brown, 55 to 60 minutes.

Nutritional Information | Serving Size: 10 servings • Calories: 422

# About Visiting Angels West Springfield

The West Springfield franchise of Visiting Angels has announced that Michele Anstett, co-founder of the business, has transitioned to full ownership and assumed the role of President and CEO. Visiting Angels offers **in-home care services** to **seniors** and **elderly veterans** throughout the Pioneer Valley in Western Massachusetts. Anstett started the business in 1999 is the Owner, President, and Director for the West Springfield franchise.

Since 1999, the home-care industry has changed dramatically in the Pioneer Valley and Greater Springfield Area. Anstett's experience growing the business for the past 25 years in an evolving sector makes her uniquely equipped to handle the modern challenges of the industry and successfully direct the business. Anstett's franchise was the ninth franchise in the Visiting Angels network, which has since increased in size to over 600 agencies internationally. With her guidance as Owner and President, the franchise has grown to provide over 80,000 hours of care annually, helping seniors to maintain a sense of independence, dignity, and quality of life in their own home setting. Anstett brings dedication, compassion, experience, and attention to detail to the role – fundamental skills for successful leadership in the ever-evolving home-care industry.



Now, with over two decades of servicing the Hampden County region, Visiting Angels has helped over 4,000 seniors maintain a sense of independence, dignity and quality of life in their own home or assisted care setting. While Visiting Angels West Springfield has grown since 1999, they continue to build lasting relationships by offering that same, family-like compassionate care and dependability since day one. Visiting Angels has been a *Homecare Provider of Choice since 2015!*

Visiting Angels West Springfield provides [in-home care](#), senior homecare, elderly care, [Dementia care](#) and [Alzheimer's care](#) in Southamptton, [Westfield](#), Southwick, [Holyoke](#), [West Springfield](#), [Agawam](#), [Chicopee](#), [Springfield](#), Indian Orchard, [Longmeadow](#), [East Longmeadow](#), [Wilbraham](#), [Ludlow](#), Feeding Hills and [Montgomery](#). The franchise covers the entire Greater Springfield Area and most of the Lower Pioneer Valley region.

Visiting Angels West Springfield can be reached at [413-733-6900](tel:413-733-6900) to request more information about in-home care services for your loved ones or to inquire about [current employment](#) opportunities (CNA, HHA, and PCA).

## Visiting Angel West Springfield

33 Westfield St. #1  
West Springfield, MA 01089  
413-733-6900

### America's Choice In Home Care®

Since 1998, Visiting Angels has been providing adults and seniors with the needed assistance to continue living at home. At our nationally known, locally owned agency, it is our mission to maintain the independence and familiar surroundings for those in need.

We offer help with personal care, light housekeeping, meal preparation, transportation, shopping, companionship, respite care for families, live-in care and assistance with daily living activities. Call us today for a free, no obligation consultation! We care every day, in every way!

