

Addressing Fears with Knowledge to Improve Confidence and Practices



We know that this is a challenging time, filled with fear, frustration and unanswered questions. Visiting Angels is committed to providing ongoing education to our caregivers during the evolving COVID 19 pandemic.

In addition to a growing library of resources on various topics such as: *What You Need to Know About COVID-19*, *What to do if you Become Sick*, *Handwashing Facts* and other relevant topics from reliable resources like the Center for Disease Control (CDC) and World Health Organization (WHO), Visiting Angels has created specific COVID 19 educational courses for caregivers.

At this time of social distancing, learning from online classes has never been more important.

Visiting Angels is seeing the value in offering courses to caregivers via the Visiting Angels University (VAU) eLearning Platform. New caregiver education courses on COVID 19 and on Personal Protective Equipment (PPE) can be accessed and completed at the caregivers' convenience on their personal computers, tablets or mobile devices. While these topics are a top priority right now to ensure caregivers have the most current information available to protect themselves and their clients, other courses like Infection Control, Dementia Care, Disease Specific topics and Observing and Reporting remain relevant. The number of new users accessing online courses has escalated over the past few weeks, validating the importance of these topics and the need for continuing education via eLearning.

Knowledge brings an opportunity to make a positive difference in the lives of our caregivers and our clients.

Equipping caregivers with current education on COVID 19 and other relevant topics provide them with tools they need to approach their client care feeling supported and confident.